

The three Moire Fringe Measuring Equipment your customer has, have been checked out at various times and all have been accepted as fully serviceable.

STATINTL

[ ] has dealt with our service personnel and appeared to be your customer's representative in this matter. He signed the service report accepting the work done [ ] and I visited your customer in March. We have therefore, taken this as your customer's acceptance.

STATINTL

We have not received any reports from your customer to the effect that the equipment is not working.

STATINTL

The [ ] has been responsible for the whole system and we have to supply a service contract through your organization. If the customer is not satisfied with any of the equipment we would be prepared to look into any reports they care to send us.

STATINTL

To keep one of our service engineers on hand in the building for a period of 8 hours while the equipment is running would not really achieve anything. As you know, if the equipment was being used, our man would have to sit in the lobby waiting for information.

Continued.....

Declass Review by NIMA/DOD

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Approved For Release 2002/07/10 : CIA-RDP78B04747A000900050043-1

May 2, 1963

If one of your staff or one of your customer's staff could supply a log covering a period of operation and showing continual malfunction of the equipment we would be prepared to look into it.

Very truly yours,

STATINTL

AL/rm

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